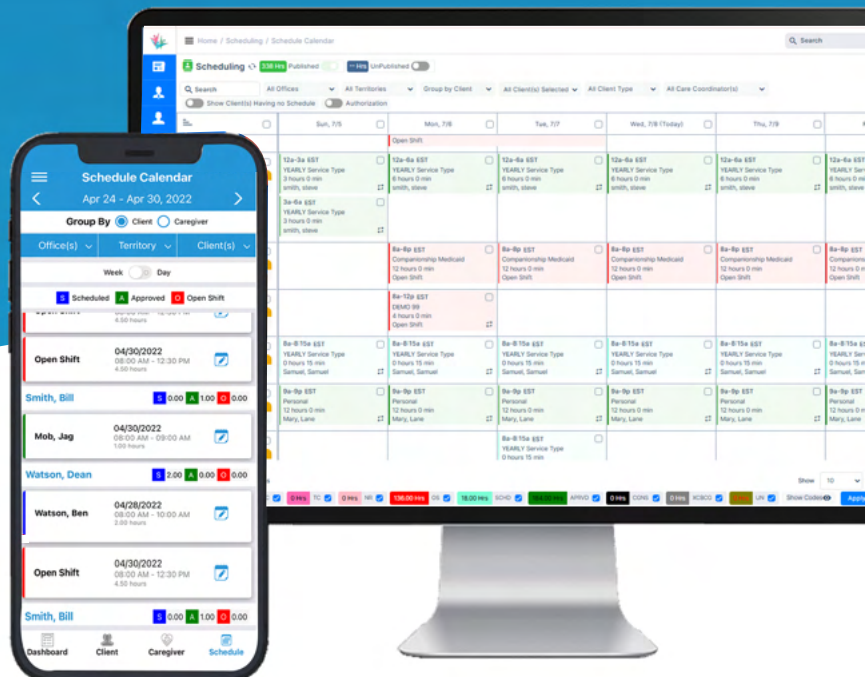


Intelligent Home Care Scheduling

Built for Operational Control

Eliminate the chaos of manual scheduling while maintaining compliance, cost control, and workforce visibility across care teams.



Stop Fixing Schedules. Start Driving Performance.

Our advanced scheduling feature helps coordinators manage complex caregiver rosters with intelligent client-caregiver matching, availability tracking, overtime control, travel optimization, and real-time updates – all from one unified system.

1

Streamline, Automate, and Optimize Scheduling

Automated scheduling workflows align availability, credentials, authorizations, and proximity—reducing compliance risk, preventing conflicts, and keeping operations in control.

2

Eliminate Missed Visits

Send visit confirmations, updates, and alerts directly to the caregiver mobile app – minimizing no-shows and protecting billable hours.

3

Control Operational Costs

Reduce overtime exposure, optimize travel routes, cluster visits geographically, and eliminate manual scheduling errors that impact margins.

4

Make Data-Driven Staffing Decisions

Access visibility into caregiver utilization, overtime trends, travel costs, and branch-level performance to make informed workforce decisions.

5

Simplify Open Shift Management

Allow caregivers to view and respond to open shifts through the mobile app, improving fill rates and reducing last-minute scheduling disruptions.

Advanced Scheduling Intelligence

Streamline workforce coordination with automated scheduling, intelligent caregiver matching, and tools designed to reduce errors, overtime risk, and missed visits.



Master Scheduling

Set up recurring care plans once, with visits generated in advance. Update individual visits without changing the overall schedule.



Ad-Hoc Scheduling

Quickly create and adjust one-time or last-minute shifts to handle call-outs and urgent needs, reducing missed visits and keeping operations on track.



AI Smart Scheduler

Use AI-assisted scheduling recommendations to match qualified caregivers to open shifts faster while supporting coverage and continuity of care.



Choose the Best Fit Caregiver

CareSmartz360 recommends the best caregiver for the client based on preferences, skills, availability, over time, distance and more.



Smart Shift Assignment

Leverage built-in intelligence to match caregivers based on skills, availability, certifications, distance, and overtime thresholds. Assign instantly or notify preferred caregivers.



Real-Time Alerts

Receive alerts for late arrivals, missed visits, and approaching overtime. Notify caregivers via mobile app, SMS, or email to prevent disruptions.

Keep Everyone Connected



Unified Portals

Enable staff, caregivers, and clients to securely access schedules, care plans, and updates in real time.



Built-In EVV

Stay compliant with GPS-enabled mobile verification and smart telephony while gaining clear visibility into visit activity



Mobile Apps

GPS-enabled caregiver app with offline access, multilingual support, and real-time updates—plus an agency app for live oversight and schedule control, ensuring EVV compliance

“

I first approached CareSmartz360 as my home health care company was getting off the ground. I was looking for a complete solution that was scalable as we weren't in a position to pay for a giant one-time purchase of software. CareSmartz360 provided a custom, high-quality solution that helped take the effort out of scheduling, document management, and even invoicing and payroll!



Mathiew Newport

President & CEO

True Companion Care

#1 Home care management software to transform the way you provide care.



WHY

CareSmartz360?

- APIs for secure integration
- Structured data migration support
- World-class user interface
- Responsive, real-human support

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